

Dentrix Mastery Tracks

SPOTLIGHT

Dentrix Mastery Tracks™ helps dental professionals improve, measure, and demonstrate their Dentrix skills. Read on to find out about Leah Jandres, an administrative coordinator who has completed eight Mastery Tracks tests and earned all four specialist certificates.



LEAH JANDRES | ADMINISTRATIVE COORDINATOR

Where do you work?

Health Centered Dentistry in Anchorage, Alaska

What is your title?

Administrative Coordinator. I am usually the first voice patients hear on the phone. I make sure their questions are answered. If I can't answer them personally, I direct them to a team member who can. I ensure that record releases are taken care of as well. Our front desk team is very efficient and we have our general duties assigned. I help to take care of any administrative tasks that need to be done. Along with our manager, I help our team troubleshoot any Dentrix or technical issues they may face.

How long have you been in the dental field?

11 years. I've worked as a sterilization tech, dental assistant, orthodontic assistant, interim office manager, new patient coordinator, and now administrative coordinator!

How long have you worked with Dentrix?

4 years

Which certificates have you earned?

All four: Financial Specialist, Front Office Specialist, Clinical Specialist and Practice Analysis Specialist

What got you interested in Dentrix Mastery Tracks?

Our office manager encouraged us all to complete the Dentrix Essentials tests. We had a friendly competition and whoever finished them all first won a prize. I was the winner and received 6 fresh chicken eggs! I've learned so much and really enjoyed it. So I decided to keep going and complete the Mastery level courses and tests!

How has participating in Dentrix Mastery Tracks helped you use Dentrix?

It has helped me become more efficient, discover new features, and help my teammates when they run into issues or have questions.

How has becoming a Dentrix specialist improved your career?

I have had the privilege to work in our office as an administrative staff member and clinical staff. Becoming a Dentrix specialist has helped me accomplish more tasks, and I have been able to have many tasks delegated to me, which has kept me challenged and engaged. Understanding Dentrix and its reports has also helped me be a part of our Social Media Committee and Marketing Committee.

What is your favorite Dentrix tip or trick?

I love the ASAP list. It really helps us fill last minute cancellations.

Take a course. Take a test. Earn a certificate.

Visit Dentrix.com/Mastery and start using Dentrix Mastery Tracks to help your team improve, measure, and demonstrate their Dentrix skills.